

The Broadcast

ISSUE 31 CHRISTMAS 2013

NEWSLETTER FOR AUTO-QUOTE CLIENTS

Welcome to our Christmas Broadcast

The team at Auto-Quote would like to extend an immense thank you to all of our clients for their continued support and positive feedback throughout 2013.

It is this support from our clients that enables Auto-Quote to continue to thrive and to develop programs that are responsive to the collective needs and wants of our clients. We encourage you to keep submitting your feedback, both positive and negative, as your concerns are our concerns and your satisfaction is the goal for which we strive. After all, none of us individually are as successful as all of us collectively.

The ongoing developments at Auto-Quote translate into many new and improved features that allow Auto-Quote to remain a leader in the field.

These new features will be highlighted in e-news early next year. So check your mail after your Christmas break to keep updated with the latest improvements to Auto-Quote.

More classes are planned early in 2014, so remember to submit your interest early in the New Year to allow us to plan an adequate number of classes.

On behalf of the Auto-Quote Team we wish you and your families a safe and Happy Christmas and a prosperous New Year. The Auto-Quote team looks forward to working with you all during 2014

Directors
Carol & Terry Flanagan

Christmas Closure Dates

Auto-Quote Head Office will close on the afternoon of Tuesday 24th December 2013 and will reopen at 8.30am, Monday 6th January 2014

Feedback and Research

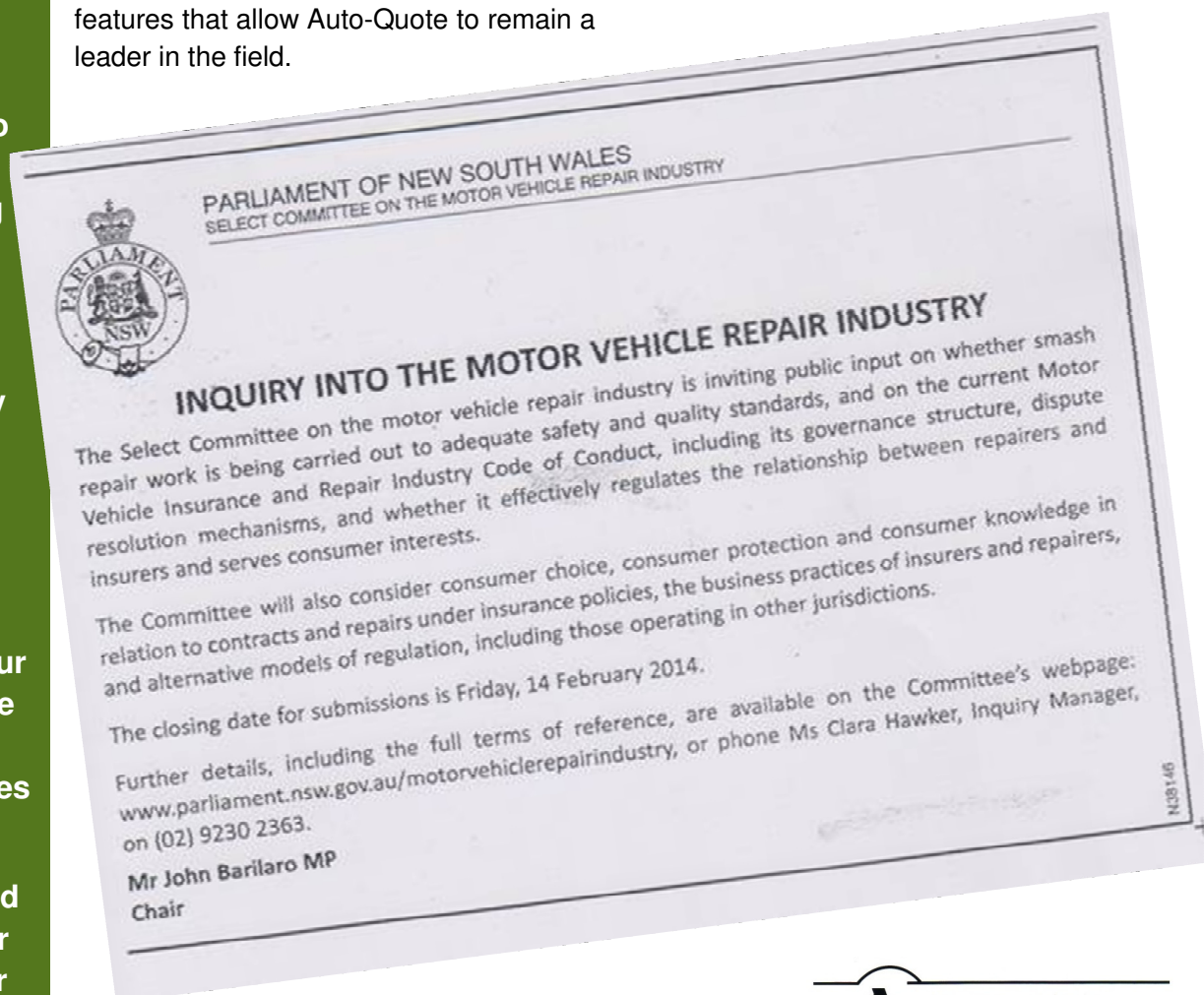
Feedback from the Vast majority of our user repairers want change and are committed to work to Real Time Real Money (RTRM) using eMTA times

The Parliamentary enquiry you see on the right closes early February.

Make 2014 your year of achievement.

Respond to the enquiry and assist our trade association, the MTA to make the much needed changes for our industry.

Be part of this ground breaking initiative for the betterment of our industry.



MoneyWorks Version 7 Software

MoneyWorks Gold and Data Centre Version 7 have now been officially released.

Our Development team has completed testing and are satisfied with its compliance and performance

Please contact us for information about the release and what the benefits are for your business.

email: aqadmin@auto-quote.com

Lightning Payroll

For Lightning Payroll support and information on Holiday pay please contact their customer service and technical support staff via phone and email.

Email:
support@lightningpayroll.com.au

Phone: 07 3051 5895

Lightning also have a Youtube channel, where step by step videos on how to use the software is detailed. Visit their website for more information.

<https://www.lightningpayroll.com.au/contact-us>

Parts Database

This year has been rather turbulent for the New Car Industry as local manufacturer's battle rising production costs against an ever increasing range of cheaper imported vehicles.

The Auto-Quote Parts Database has seen a broad range of new Passenger vehicles added this year with several new additions from the major manufactures including the new Ford Fiesta WZ range, Holden VF Commodore, WN Statesman and latest Holden Cruze models. Nissan Pulsar, Subaru Liberty & Forester Models. Several new Korean models from Hyundai and Kia as well as new European offerings with the addition of the new Mini Cooper Paceman, Opel Astra OPC and Volkswagen Beetle.

New 4WD & SUV models include the new Ford Kuga SUV, Honda CRZ and Nissan Patrol Y62 Series.

New additions in the Luxury and Prestige lines include the New Infinity

Y51 Sedans and FX Wagon while Lexus has added the new IS Range including the new IS300h Hybrid model with Mercedes Benze adding two new models the A Class Hatch and G Class AWD Wagon.

We look forward to bringing you many more exciting new models next year

High Importance!!!

Troubleshooting over the Christmas Period

Helpful advice for any urgent issues you may encounter over the Christmas Period can be accessed through our new Interactive Online help and resources.

Financial clients can now simply log on to the Auto-Quote Website, go to our secure clients area, click on Online Help and Resources, then you have the following options -

- **Manuals - Quick Help Guides**
- **Auto-Quote Team Tips**

You will then be able to click on the file you are interested in, and it will open up in Adobe Reader to view, print or download.

NRMA, PNET4, QMS Annual Fee Renewal Dates

As you can appreciate we have numerous clients with the same renewal dates. To avoid delay, frustration and downtime in renewing the above licences we strongly suggest that you consider payment earlier rather than later during the month they are due.

For those of you whose renewals fall on December 31st please be mindful that we are closed for 2 weeks from Christmas Eve. We therefore strongly advise you to renew your licenses NOW to avoid being locked out.

Speed up the process even further by faxing or emailing a copy of the bank EFT remittance to us.

FAX: 02 8567 0701

EMAIL: aqadmin@auto-quote.com

Essential End of Year Instructions to keep your data safe over the holiday break

We advise you to do a full system backup before you close for the year. You don't have to turn the computers off but you do need to make sure that all Auto-Quote and MoneyWorks programs are closed on all computers before you do the backup.

Watch the screen through the entire backup process to make sure there are no errors. Please remember to remove these backups from your premises over the break.

Note: *Having a Full System backup is vital for any business and to ensure that you have a proper copy of your backup we advise that you run a "test" full system backup before Christmas so Auto-Quote will be able to assist you should you come across any problems*